

Communities and Neighbourhoods Risk Overview November 20

Annex B

Council Priority	Council outcome	Risk	Impact	Mitigations
Core Capabilities	A relentless focus on our priorities	Reduced funding	Job loses and cuts in services this will impact on customer satisfaction and staff morale. Levels of sickness may increase due to staff stress.	All managers are involved in reviewing services to cut out waste or increase income. Staff are updated with regards the current financial climate and asked to contribute ideas for remodelling services . Staff sickness is regularly reported and monitored. The Corporate Health and Wellbeing initiatives are available to staff
Core Capabilities	Deliver an ongoing Business Change Programme	Significant loss on Trading Accounts	Council's income is reduced which could result in further redundancies and service cuts and decline in customer satisfaction	Maintain partnership approach with major clients and continually improve cost effectiveness.
Core Capabilities	Health safety and well-being	Member of staff suffer a serious accident at work	Failure to ensure health and safety of staff in course of their duties could lead to increase in sickness or absence or the risk of legal action	Risk assessment carried out. Staff are made aware of safe working practices policies. Health and safety training is undertaken. Regular reporting and review of accidents is undertaken
Protect the Environment	Tackle Climate Change and reduce carbon omissions	Failure to achieve air quality targets	This risk concerns the ability of the Council to ensure that the air quality in certain areas of the city meets the health based air quality objective. Measures for the air quality action plan are not progressed across the council. This could result in an adverse impact on the council's reputation and the health of residents.	An Air Quality Action plan as a follow up to the Low Emission Strategy is to be produced and investigating whether low emission zones can be introduced.
Protect the Environment	Best Performing waste service	Failure to reduce waste going to landfill and increase recycling	The council will fail to meet its statutory targets for recycling and landfill diversion. Financial penalties may result as well as reputational risks.	Waste Strategy being developed including action plan for Zero Waste and the Waste minimisation Strategy. A PFI bid is progressing for the construction of a waste management facility ,Kerbside recycling project developed. Door stepping campaign commenced. Regular performance monitoring of performance targets

Protect Vulnerable People	Investing in services to support people in the community	Reduced funding for adaptations which results in Vulnerable customers put at risk by living in difficult and dangerous conditions	This puts additional pressure on already stretched resources as we will not be able to deliver timely and quality services leading to increase in complaints. Failure to provide this statutory service could result in reputational damage and negative media coverage, and we could be open to legal challenges. This also has a knock on effect to other services resulting in additional financial burden in areas such as nursing and residential care. The council has a duty to assess and make arrangements for adaptations via the chronically sick and disabled persons act 1970. The council also has mandatory duty to provide grants for adaptations via the Housing Grants Construction and Regeneration Act 1996. Lack of funding could prevent the council fulfilling its legal duties which could lead to a serious accident or fatality	Assessment framework in place to establish priorities for assistance Access to alternative support packages
Build Strong Communities	Community Engagement	New Neighbourhood working model is not accepted by the community	Increase in customer dissatisfaction and complaints. Adverse effect on reputation of the council. Resources are not targeted at those areas intended as the community may not have the necessary interest or skills to take on such responsibilities	Work alongside communities and partners to develop model and identify priorities to ensure understanding of roles and responsibilities. Learn lessons from the pilot and address in the new way of working. Working with CVS to develop volunteers and to assist in supporting the community. Staff located within community hubs to work alongside the community. Bringing together partners to delivery deliver plans in response to ward priorities. Provide clear channels for members to report issues and have them dealt with quickly. Neighbourhood Management support
Build Strong Communities	Safer Inclusive Communities	Failure to adhere to the requirements of the Single Equalities Act and implement the requirements of the act within prescribed timescales	The Council could be in breach of the requirements of legislation and inspection bodies. This can result in legal action, fines and poor inspection results. Failure to move from Achieving to Excellent for the Equalities Framework	Developing action plan to address the findings of the peer inspection and strengthen areas to move from achieving to excellent. Corporate commitment from ELG to DEL to Departmental Equality Networks. Equality Impact Assessment embedded in service and policy changes. Regular reporting on equality progress and issues
Build Strong Communities	Strong Voluntary Sector	review of grants and funding to the voluntary sector may result in some voluntary organisations not being eligible for council funding	Some voluntary organisations may not be able to continue to deliver services.	Ensure grant provision supports the priorities of the City Plan and Council Plan. Involve the voluntary sector in the review and have a adequate lead in times for the introduction of any changes so that those organisations who may not be eligible have an opportunity to bid for funds from other sources.